

## DIARY DATES

Please note that these Security Meeting and Pubwatch dates may be subject to change. Contact [natasha@makeitealing.co.uk](mailto:natasha@makeitealing.co.uk) to confirm attendance and check the venue.



## CRIME REPORTING: CONTACT UPDATES

### WAYS TO REPORT A CRIME

- IN PERSON**

**Acton Police Station (24 Hours)**  
250 Acton High Street, Acton, London W3 9BH

- BY PHONE (NON EMERGENCY)**

101

- BY PHONE (EMERGENCY)**

999

- ONLINE REPORTING (NON EMERGENCY)**

[www.met.police.uk/report/how-to-report-a-crime](http://www.met.police.uk/report/how-to-report-a-crime)

- SOCIAL MEDIA (NON EMERGENCY)**

**Twitter: @Mettcc**

Enquiries open from 8am-10pm

## FREE TRAINING COURSES

Some of our training course dates have gone live. Please book your space if you want to attend at [www.makeitealing.co.uk/training-courses](http://www.makeitealing.co.uk/training-courses)

- Level 3 Emergency First Aid**  
Wednesday May 15th, 9am
- Level 2 Food Safety in Catering**  
Wednesday June 5th, 9am
- Level 2 Award in the Principles of Fire Safety**  
Wednesday June 19th, 9am
- Mental Health First Aid Workshop**  
Wednesday July 3rd, 9am
- Level 2 Award in Health and Safety in the Workplace**  
Wednesday September 25th, 9am

## FOOTFALL

TOWN CENTRE FOOTFALL FROM FEBRUARY 25TH 2019 TO MARCH 31ST 2019, MONDAY TO SUNDAY

### Monthly Footfall

|   | Year to date % |        | Year on year % |         | Month on month % |        |
|---|----------------|--------|----------------|---------|------------------|--------|
|   | 2019           | 2018   | 2019           | 2018    | 2019             | 2018   |
| Ealing                                      | -1.8 %         | -8.0 % | -1.7 %         | -11.0 % | -4.0 %           | -6.1 % |
| Greater London                              | 1.6 %          | -5.8 % | 4.9 %          | -12.3 % | 2.8 %            | -2.7 % |
| High Street Index - BDSU(BDSU - Speciality) | 0.4 %          |        | 2.7 %          |         | 5.1 %            |        |
| UK  | 0.8 %          | -5.1 % | 2.7 %          | -9.3 %  | 2.5 %            | -3.6 % |

Benchmark calculations (Year on Year and Month on Month) have been calculated using like for like data sets (only those counters available in both comparison periods) to ensure statistical accuracy

## AND FINALLY...

Don't forget to check out the training courses coming up on our website [www.makeitealing.co.uk/training-courses](http://www.makeitealing.co.uk/training-courses) We have added a one day **Mental Health First Aid Workshop**, on Wednesday July 3rd as an awareness of mental health issues is becoming increasingly vital for employers to ensure they are best placed to offer effective support for their employees. **Don't forget that all training courses are free to BID levy payers.**



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**Free Social Media Promotion**  
Jump on our social media platforms! Send your news, events and offers to [info@makeitealing.co.uk](mailto:info@makeitealing.co.uk)

For further information about all our projects and services, please contact us: **Make It Ealing**, 4th Floor, Villiers House, Ealing, London W5 2PA  
T: 020 8231 2369 E: [info@makeitealing.co.uk](mailto:info@makeitealing.co.uk) [www.makeitealing.co.uk](http://www.makeitealing.co.uk)

You can now sign up to get a digital copy of the newsletter at [www.makeitealing.co.uk/stay-in-touch](http://www.makeitealing.co.uk/stay-in-touch)

# MAKEIT EALING

Promoting local businesses to local people

## BUSINESS UPDATE | MAY 2019

Welcome to the **Make It Ealing** monthly update, a round-up of local business news and gossip. Contact us with your news and pictures so we can share your story in the next newsletter.



### A WARM WELCOME TO OUR NEW BUSINESSES



#### NAVRTAR HAS ARRIVED!

Navrtar, the UK's first free-roam virtual reality space and bar, has opened in Dickens Yard. Offering the very latest technology and the world's best-rated group gaming experience from Amsterdam, Navrtar is a gamer's paradise. If you and your team fancy taking on the Apocalypse or an Alien Defence, look no further as fun for grown ups has finally arrived! Open every day 2pm-10pm. Book online at [www.navrtar.com](http://www.navrtar.com)



#### UK SKIN+LASER CLINIC

Meet Conrad and Portia, brother and sister entrepreneurs who want to make beauty treatments affordable to people who desire to look their very best at every stage of their lives. Their passion is infectious, and their policy of delivering safe and effective treatments at the lowest possible price makes them industry pioneers. They have great reviews on Trustpilot so well worth checking out the offers on the website [www.ukskinlaser.com](http://www.ukskinlaser.com)



#### BONAB OPENS IN MAY

Bonab Restaurant is offering Persian/Iranian Cuisine in a beautifully decorated, history-inspired environment to satisfy the culinary and cultural palates of our residents and visitors. They cook from fresh and serve the food in authentic, hand-crafted copper pots. Bonab is a small international chain of three branches - Iran, Los Angeles and now Ealing, which will be fully open on Friday 11th May. Book a table online at [www.bonab-restaurant.co.uk](http://www.bonab-restaurant.co.uk)



### EMPLOYEE OF THE YEAR 2018-19

**THE EMPLOYEE OF THE YEAR DEADLINE IS 25TH MAY 2019.**

**Employers - NOMINATE a member of your staff to be voted Employee of the Year 2018-19 to win a prize of £500.**

This is a chance for business owners to show how much they appreciate and value the hard work and dedication their team puts in every day. Each BID levy paying business can nominate up to three staff in one of the following categories.

- **Retail Services**  
Employees in the retail trade, including supermarkets, bakeries and grocers.
- **Commercial Services**  
Employees in the service industry, including gyms, food & drink, beauty, legal, banking and estate agents.
- **Commercial Business**  
Employees in the office sector.



The competition is only open to Make It Ealing businesses and a winner will be picked from each sector and awarded an Employee of the Year award as well as a prize of £500. So, employers, don't delay - fill in the form and tell the world just how fabulous your staff are!

[www.makeitealing.co.uk/eoty201819](http://www.makeitealing.co.uk/eoty201819)



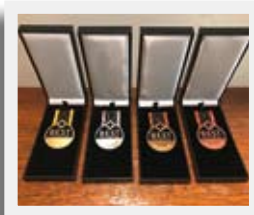


## MAKE IT EALING LATTE ART 2019

The Make It Ealing baristas were out in force in April to show off their skills in Latte Art 2019. The competition is now in its fifth year and is proving to be as popular as ever with our young and talented baristas. This year saw the introduction of a free pour round won by Artisan Coffee employee Adam Norwood. Harris & Hoole employee Jason Butler kept his nerve through all the single pour rounds and produced the perfect latte art heart for the final round to win the barista MIE milk jug and a cheque for £300. Congratulations and well done to all who took part and see you next year!

## CONGRATULATIONS!

Congratulations to Northfields Estate Agency, an independent company run by Richard Palfreeman with branches in Northfields, Pitshanger, Shepherd's Bush and New Broadway in Ealing. The Ealing branch is a part of the winning team who have contributed to Northfields winning a Gold for lettings in the category of Best Small Agency in London West at the end of last year. The award is from the Best Estate Agent Guide supported by Rightmove and the Property Academy. With a trophy cabinet holding over 35 National Awards Northfields have proven they are Estate Agency leaders for customer service and community engagement. [www.northfields.co.uk](http://www.northfields.co.uk)



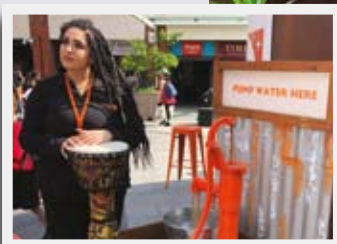
## HAPPY 90TH BIRTHDAY CITY RADIO STORES!

Not many businesses can boast they have survived on the High Street for 90 years, but City Radio Stores has stood the test of time, and still offers electrical sales and repairs. The shop has passed through many hands and is now run by Jim Riley, who took over the business five years ago. It is proof that the original idea was a sound business model, and quite delightful to see that the beautiful 1930s art deco leaded light windows spelling the word 'Wireless' still have relevance today, even if not in quite the same context. City Radio Stores prides itself on exemplary service and stocking those 'hard to get accessories', but the real reason to treasure this gem on our High Street is their vast electrical appliance knowledge, and their willingness to prolong the life of, and repair, our electrical goods. [www.cityradiostores.co.uk](http://www.cityradiostores.co.uk)



## WORLD VISION

Ealing Broadway Shopping Centre is hosting a World Vision Journey of Hope educational exhibition on the Town Square. The aim is to raise awareness and encourage people to sponsor a child. Child sponsorship gives children and their communities life-changing basics like nutritious food, clean water, healthcare and education. And it lasts. Pop down and find out how you can sponsor a child and save a childhood today. [www.worldvision.org.uk](http://www.worldvision.org.uk)





## EASTER WINDOW ART ON TV

Forty-one businesses rose to the challenge to go bunny mad over Easter and join in the Count the Green Bunny Trail. The painted shop front windows created a lot of positive community spirit on social media, especially on Instagram. People are still posting likes and smiles on the pictures. The project has been a hit with businesses who loved seeing their brand displayed on their shop window and for visitors who enjoyed the fun, humour and bright colours on the windows. Oscar Saz Torralea and Quentin Mainier both guessed the correct number of green bunnies hiding in the artwork, and as they both love books, they opted for a £50 gift voucher from Waterstones to go with their basket of chocolate eggs. London Live transmitted a film about the window art so we have made a short film of their footage which can be viewed on YouTube <https://youtu.be/1JOYdmlKvAE>. We would also appreciate your feedback about the Window Art as either an observer or a participant to gauge the appetite for repeating the project. [www.makeitealing.co.uk/WAFF](http://www.makeitealing.co.uk/WAFF)



## AND THE WINNERS ARE...!

**Luxe Hair**, one of the newest businesses on the block, wowed social media with their Window Art and achieved over 550 likes and smiles on Instagram. It's easy to see where the artist got her inspiration from as the girls pose for a wash, cut and blow-dry! [www.luxxhairickenham.com](http://www.luxxhairickenham.com)



## GIVE YOUR FEEDBACK ON THE NIGHT TIME ECONOMY ON MAY 8TH



As part of the council's broader development of a Night Time Economy Strategy and proposed borough-wide Public Spaces Protection Order (PSPO), the council's Regulatory Services and Safer Communities team would like the opportunity to engage with residents and businesses about the proposed changes.

There are drop in engagement sessions on May 8th at Ealing Town Hall in the Nelson Room from 10am-4pm.

These sessions will be focussing on specific areas which include:

- **Statement of Licensing Policy and Special Area Policy.** To support the council's work in enabling a night time economy, how might these licenses be used to ensure a more vibrant and safer night time across the borough?
- **Consultation on the borough-wide PSPO.** Do you think that our proposals will help to address the behaviours having a detrimental impact in public spaces? More information on the PSPO and a link to the online survey can be found at [www.ealing.gov.uk/bwpspo](http://www.ealing.gov.uk/bwpspo)

**Please make sure you drop in and give your feedback.**

## NEW HOME FOR EALING CENTRAL LIBRARY

Ealing Central Library is now open for business again on the first floor of Ealing Broadway Shopping Centre.

Ealing has had a library for over 130 years, established in 1883 in Ashton House, near Bond Street, by local people wanting to do good for their neighbours. In 1889 it moved to the new Ealing Town Hall, but was quickly moved again in 1902 into the newly acquired Pitzhanger Manor where it remained for 82 years. The library moved to the Ealing Broadway Shopping Centre in 1984 and avoided closure in 2018 thanks to the generosity of British Land, who have provided a bespoke new location on the first floor of the shopping centre. [www.ealing.gov.uk/info/201241/find\\_your\\_library/2386/ealing\\_central\\_library/1](http://www.ealing.gov.uk/info/201241/find_your_library/2386/ealing_central_library/1)

