

HOW TO REPORT ROUGH SLEEPERS AND BEGGARS WHO ARE SIGNIFICANTLY IMPACTING YOUR ABILITY TO TRADE AND OPERATE.

Please be aware that, unfortunately, we have no legal powers or authority to move people who are disrupting your business without your reports to the police & council.

By reporting these incidents, you are creating a documented evidence trail and directly enabling the council and the police to act.

Below is a list of the ways you can report to the council and policing partnership:

MET police - Online	https://www.met.police.uk/
MET police - ASB	https://www.met.police.uk/ro/report/asb/asb/report-antisocial-behaviour/
Police non-emergency	101 – neighbourhood disturbances, drugs, or anti-social behaviour
Police Emergency	999 – someone in immediate danger or need support right away
In person	Acton Police Station, 250 High Street, Acton, W3 9BH (24 hours)
Ealing Council - Safer communities	020 8825 5994 or safercommunities@ealing.gov.uk – Ealing Council's safer communities team work closely with police and other agencies. They can be contacted Monday to Friday, 9am to 5pm. If you have witnessed ASB affecting another person, you can also report it to us or contact us for any advice and guidance

Other useful contacts

Crimestoppers	0800 555 111 and https://crimestoppers-uk.org/ Crimestoppers are an independent charity that gives people the power to speak up and stop crime, 100% anonymously. Crimestoppers is not the police.
Aware of someone rough sleeping	Alert outreach services by https://www.streetlink.org.uk/ or call 0300 500 0914
Report noise nuisance	020 8825 8111 If you are disturbed by loud noise or other environmental nuisance from another property, you can call the council's noise and nuisance response team, who operate 7 days a week. They can attend your home, witness and assess the disturbance and take action to abate it where appropriate.
Crime prevention advice	https://www.police.uk/pu/advice-crime-prevention/

What happens to the information that you give to Ealing Council?

All information provided, whether named or anonymous, will be reviewed and recorded by the council's Safer Communities team. The council may work with key policing colleagues to tackle the concern and source jointly. Where necessary, the team may also access other intelligence that supports the information given to us, such as reports made directly to the police. Where you have provided your contact details, we will update you on your individual safer communities' case and agree with you on what action will be taken.